

**Purpose of Policy**

**Applicability**

## II. Appeal Procedure

If any student is dissatisfied with decisions of Student Accessibility Services that a faculty member has failed to provide accommodations determined by Student Accessibility Services to be appropriate, students may file a grievance with the EEO/ADA Compliance Office. The procedure is as follows:

Southeastern Louisiana University has adopted an internal grievance procedure providing for prompt and equitable resolution of complaints alleging any action prohibited by the U.S. Department of Justice regulations implementing Title II of the Americans with Disabilities Act. Title II states, in part, that "no otherwise qualified disabled individual, solely by reason of such disability, be excluded from the participation in, be denied the benefits of, or be subjected to discrimination" in programs or activities sponsored by a public entity.

Complaints should be addressed to the EEO/ADA Compliance Officer, who has been designated to coordinate ADA compliance efforts.

1. A complaint should be filed in writing or verbally, contain the name and address of the person filing it, and briefly describe the alleged violation of the regulations.
2. A complaint should be filed within 10 working days (10 days when University offices are open) after the complainant becomes aware of the alleged violation.
3. An investigation, as may be appropriate, shall follow a filing of a complaint. The ADA Compliance Officer or his designee shall conduct the investigation. These rules contemplate informal but thorough investigations, affording all interested persons and their representatives, if any, an opportunity to submit evidence relevant to a complaint.
4. A written determination as to the validity of the complaint and a description of the resolution, if any, shall be issued by the ADA Compliance Officer and a copy forwarded to the complainant no later than 10 working days after its filing.
5. The ADA Compliance Officer shall maintain the files and records of Southeastern Louisiana University relating to the complaints filed.
6. The complainant can request a reconsideration of the case in instances where he/she is dissatisfied with the resolution. The request for reconsideration should be made within 10 working days to the President. The President and his/her designee will render a decision within 10 working days of receipt of the complaint.
7. The right of a person to a pr [(is)-1.3(s)-1.7 t